

# AdventHealth ACO Beneficiary Notification Process

COVID-19 FAQs: Shared Savings Program Beneficiary Notification Update

Sept. 3, 2020

As an ACO participant, CMS requires you to provide an AdventHealth standardized written beneficiary notice to all Original Medicare beneficiaries before or at their first primary care visit of the year, as required by [§ 425.312\(a\)\(2\)](#).

CMS, however, is temporarily relaxing enforcement due to the public health emergency posed by COVID-19 and the urgent need for ACO participants to focus on responding to the pandemic. The deadline for delivering written beneficiary notices has been extended to Dec. 31, 2020.

[English](#) and [Spanish](#) beneficiary notices are available on the [AdventHealth Provider Portal](#).

You can find this and all AdventHealth ACO information by navigating to myahpn.com, *clicking* the Resources menu option and *selecting* the AH ACO Resources option.



If you have any questions, please contact your AdventHealth Provider Representative or AdventHealth ACO at [aco@adventhealth.com](mailto:aco@adventhealth.com).