

**Talking Points to Assist Medicare Beneficiaries**  
**For Use by the Participant's Staff - NOT FOR DISTRIBUTION TO PATIENTS**

**What is an accountable care organization (ACO)?**

An accountable care organization (ACO) is an opportunity to enhance the care you receive by allowing your providers/suppliers to better communicate and coordinate your care with medical professionals who provide care to you. Your practice is participating in AHS Florida Division ACO, LLC dba AdventHealth ACO.

**What is the goal of AdventHealth ACO?**

Our goal is to provide better care and service to you by being part of a better, more coordinated care team who works together.

**Will Medicare benefits change?**

No, your benefits will not change. This is not a Medicare Advantage plan.

**Do I need to do anything?**

No, you do not need to do anything. This letter was just to inform you about the care coordination program that your practice is participating in.

**Do I have to change my doctor(s)?**

No, you do not have to change your doctor. You can continue to see the same doctors that you normally do. Also, you are free to choose any doctor or any hospital that accepts Medicare at any time.

**Why is my information about my health care being shared?**

Medicare will share limited information, such as visits to the doctor or hospital, medical conditions and prescriptions. This data will be combined with other Medicare beneficiaries to better understand how beneficiaries use services and what their needs may be. This will allow us to develop better systems to improve care. Medicare will not share specific details about your health issues, such as test results and personal conversations with your care team.

**Do I have to share information about my health care?**

Sharing information about your health care, such as visits to the doctor or hospital, medical conditions, prescriptions is completely up to you. Whether or not you share information about your health care will not change the care you receive from your primary care physician. Please know that this information is valuable in helping us provide better coordinated care and to better meet your health care needs.

If you do not wish to have your health information shared, you can call 1-800-Medicare.

**Who are providers/suppliers and beneficiaries?**

Beneficiaries are any persons entitled to Medicare Fee-for-Service benefits.

Provider/suppliers are licensed providers or suppliers who have entered into contracts, directly or indirectly, with the ACO to provide covered services to beneficiaries, such as physicians and mid-level providers.

**Who can I contact for more information?**

If you have additional questions regarding the AdventHealth ACO, you can contact them directly at 1-844-700-7476.

You can also call 1-800-MEDICARE or visit [Medicare.gov/acos.html](https://www.Medicare.gov/acos.html).